



We've got you covered!

OIL BURNER MAINTENANCE AGREEMENT

Your heating system starts at your oil burner. To keep your oil burner operating properly and to maintain optimum efficiency, your oil burner needs to be serviced annually.

The benefits of annual oil burner maintenance include:

- A properly tuned oil burner will operate at peak efficiency and reduce your overall fuel consumption.
- Annual Maintenance eliminates costly emergency repairs.
- Protects and extends your heating systems longevity.

Our maintenance agreement includes:

Annual Cleaning & Efficiency Test

- Adjust and clean Electrodes
- Burner Nozzle
- Check Fuel Flow
- Clean Boiler or Furnace Flue
- Clean Burner Fan and Air Shutter
- Clean Fuel-Pump Strainer, Burner Nozzle
- Drain Expansion Tank if Necessary
- Inspect Belts and Air Filter (Warm Air System)
- Inspect Burner End Cone
- Inspect Burner Drive Coupling
- Lubricate burner Motors
- Lubricate Circulator Motors/Blower Motors
- Replace Oil Filter and Gasket
- Test all Safety Controls
- Test High-Temperature Limit Safety
- Test Low-Water Cutoff
- Test Service-Switch Operation
- Test Transformer and High-Tension Leads

The total maintenance agreement, if purchased, includes the repair or replacement of the following parts or controls that fail due to normal heating use.:

- Blower Belt
- Blower Motor - Excluding ECM type
- Burner Coupling
- Burner Electrodes
- Burner End Cone
- Burner Fan
- Burner Fuel Pump
- Burner Fuel Pump Strainer
- Burner Motor
- Burner Nozzle
- Burner Switch
- Burner Transformer
- Burner Tube
- Boiler Guage Glass
- Cad Cell Eye
- Cad cell Relay
- Electrode Assembly
- Fan and Limit Control
- Fuel Filter
- Ignition Leads and Clips
- Pressuretrol
- Safety Thermo Oil Valve
- Safety Thermo Switch
- Solenoid Valve
- Standard Aquastat
- Standard Thermostat * (one per year)
- Turbulator
- Zone Valve Power Head * (one per year)

Oil tanks, oil fired water heaters and additional units can be covered under separate policies.

*Additional zones may be added to agreement for an additional fee



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Terms, Conditions and Exclusions

Eligibility - Burner maintenance agreements are available exclusively to our customers, who are on automatic delivery, who use a minimum of 500 gallons of oil per year and whose accounts are not past due. Maintenance agreements are automatically void and non-refundable if customer terminates oil delivery or entry arrangements are not allowed or reasonable.

Service Hours - Star's normal working hours are Monday through Friday from 8:00 AM to 4:30 PM. Emergency Service is available 24 hours a day, 7 days a week. After regular working hours, any work which is not of an emergency nature will be subject to a service charge for labor, i.e., small leaks or drips, noises, etc., or any other. minor problem which can wait until the next normal working day.

Inspection - We reserve the right to inspect equipment prior to maintenance agreement coverage.

Unserviceable Parts - Our obligation to repair or replace parts is subject to their availability through normal sources. We are not obligated to service equipment with design defects, or which are obsolete or unserviceable. We will notify the customer should this problem occur during the terms of this agreement.

Excluded from the Coverage

This maintenance agreement is an Oil Burner Service Plan limited to the oil burner and its controls as outlined above and does not include the cost of labor or materials for the entire heating system, such as: repairs to boiler or furnace, air, steam, or water distribution, tankless or indirect water heater coils, condensate pumps, humidifier, electronic air cleaner, radiator valves, system pipes, venting or balancing all types of heating systems.

Excluded: All water related parts: water piping, devices used to maintain water levels or pressures, water valves, tankless heaters and accessories, humidifiers, zone valves, oil tanks, oil tank sludge, oil lines, blocked oil lines, direct drive blower motors, blowers, power venters, power venter parts, programmable thermostats, circulators, low water cutoffs, combustion chambers, and triple aquastats. This agreement does not cover damage due to fire, flood, storms, freezing, power failures/surges or other uncontrollable acts.